

A photograph of a multi-turn wooden staircase with glass railings. The staircase is made of light-colored wood and features a glass balustrade with wooden handrails. The stairs lead up to a second floor. The background shows a bright, modern interior with large windows and doors. The floor is made of large, light-colored tiles. The overall atmosphere is clean and sophisticated.

MADE IN BRITAIN

# MULTI-TURN

— TIMBER STAIRCASES —

THE SPECIFIER'S GUIDE



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THE SPECIFIER'S GUIDE



## COMPANY MISSION, VISION & VALUES:

To serve industry professionals by producing functional, bespoke and attractive means of transition to help you raise your clients from one level to the next. By doing this, we are able to exceed customer expectations and are driven by increased customer loyalty – supported by elite industry knowledge.

### WE ARE COMMITTED TO:

Bring good support to the building trade and associated people

Focus on more than customer satisfaction

A family environment and to conduct our business with the well-being of all concerned

# INTRODUCTION

The stair is a well used thoroughfare in every house, and deserves to be the feature piece of the home. This directory will guide you through our variety of designs, from distinctive and traditional, to elegant and contemporary, helping them to create the image they desire.

The skill of our craftsmen and precision of the latest technology, along with the excellent quality of the timber we select and our attention to detail all combine to enhance the timeless beauty of a natural resource, bringing style and character to your client's home.

Multi-Turn has established a reputation for exceptional service, consistently great customer satisfaction and quality products since we started manufacturing in 1989. Our commitment to continual product development provides your customer with endless choice in timber, style and finish.

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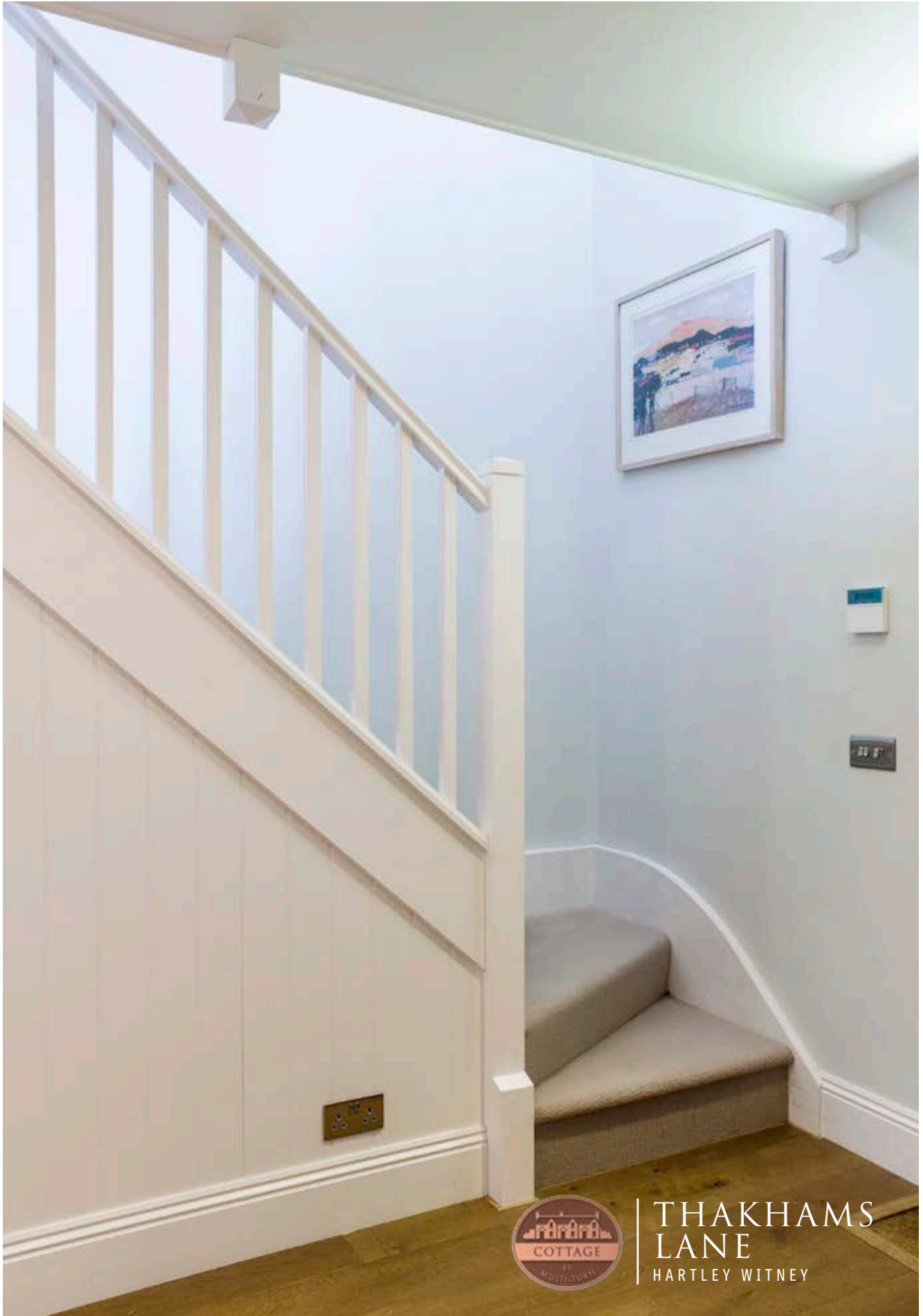






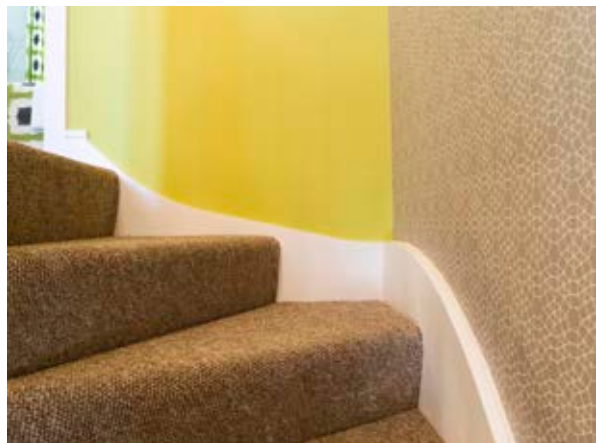
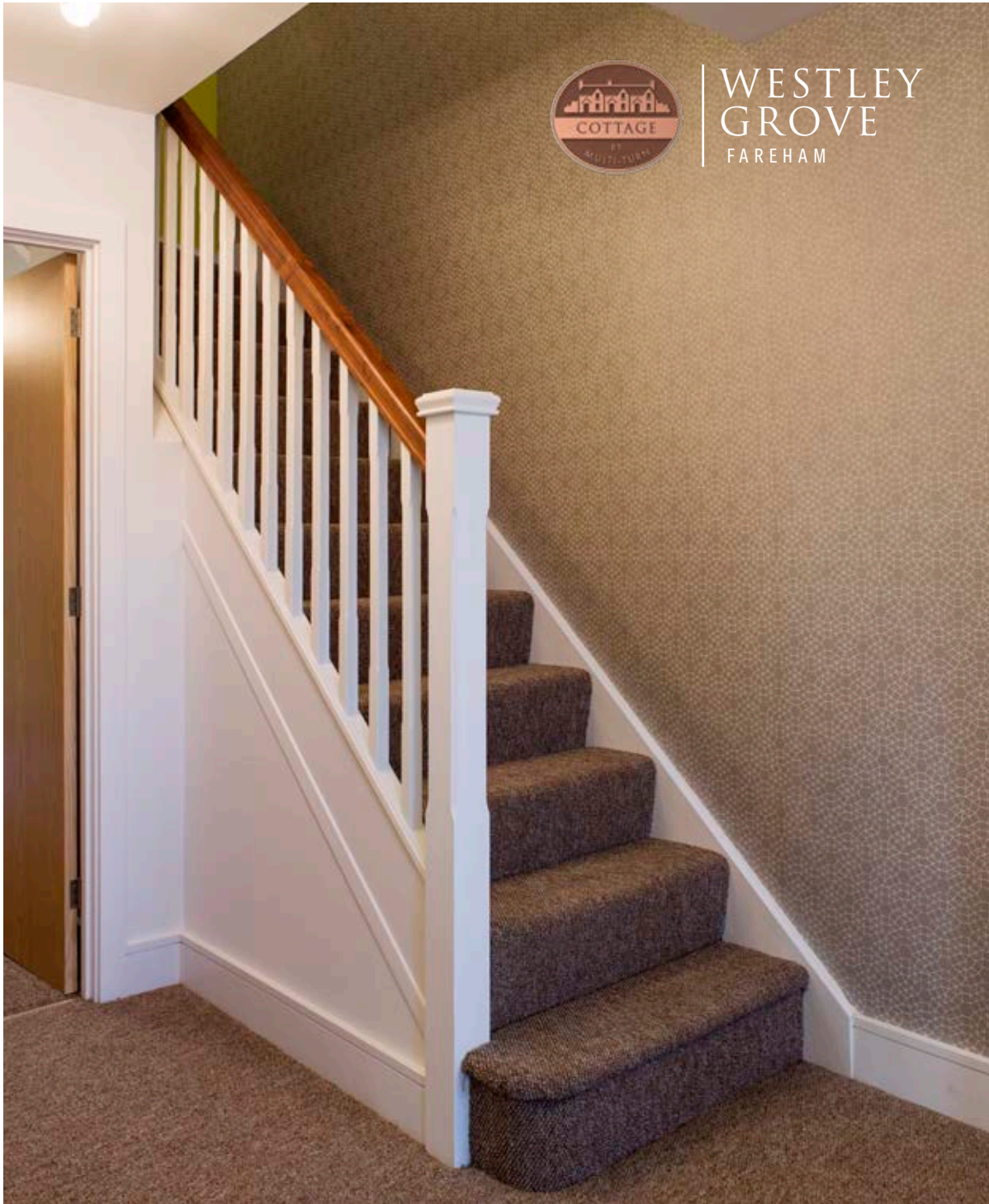
# COTTAGE

The Cottage range encompasses the feeling of 'simple yet elegant'. Constructed wholly from softwood, or incorporating mainly softwood components to create the structure of the stairs, this range of stairs compliments a variety of situations. Whether clear sealed, gloss white or with an additional eye catching feature such as hardwood handrail, the Cottage range fits every home and pocket.



THAKHAM'S  
LANE  
HARTLEY WITNEY







MANOR  
ROAD  
PENN







“I can’t tell you how grateful I am for such fantastic service from Multi-Turn; I will certainly be recommending you.”



TALL  
TREES  
ALDERBURY





SHAWFORD  
ROAD  
SHAWFORD

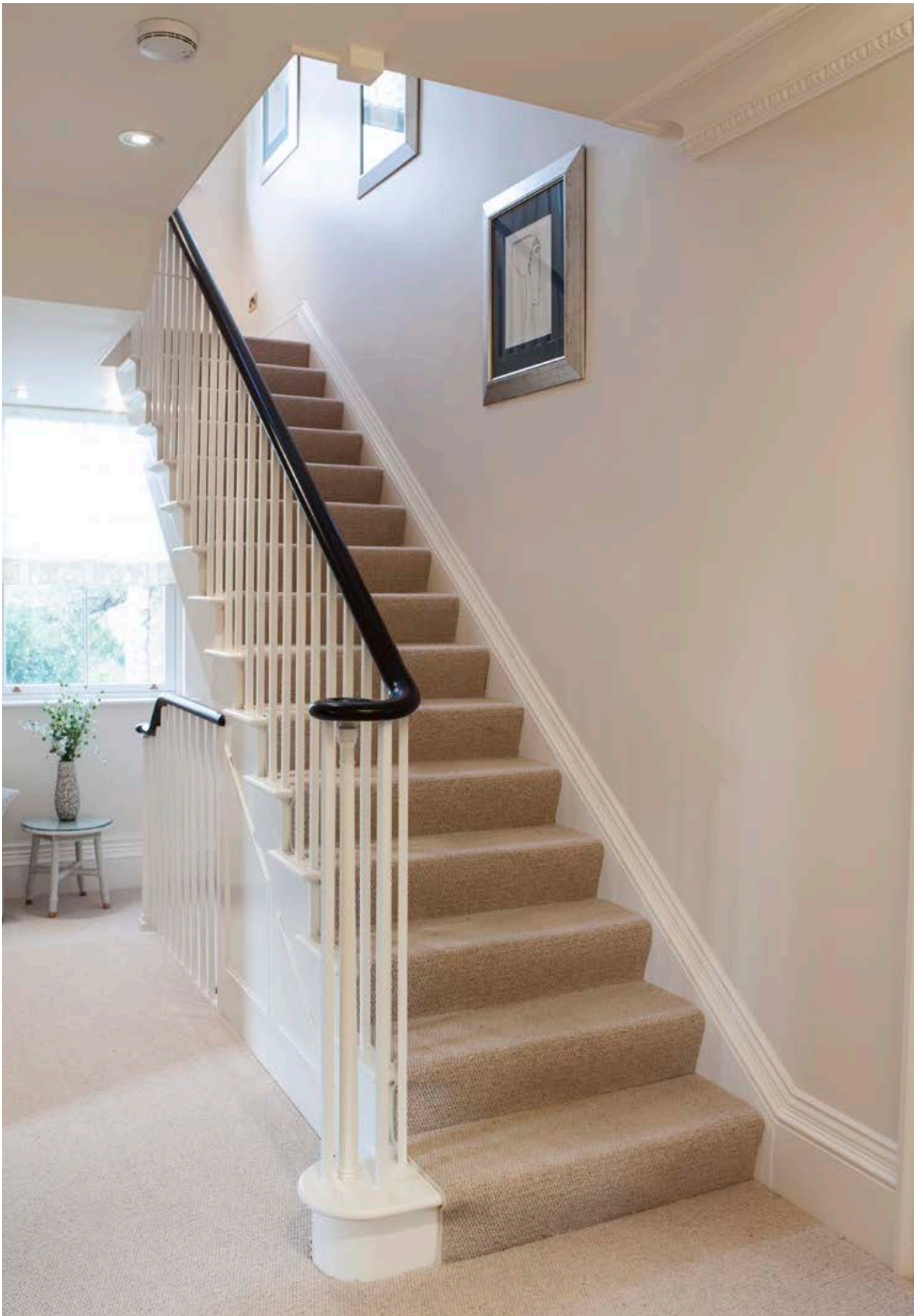


“Everyone who visits admires the Staircase, and we are very proud of the lovely wood and craftsmanship”



BRIDGE  
LANE  
SHAWFORD



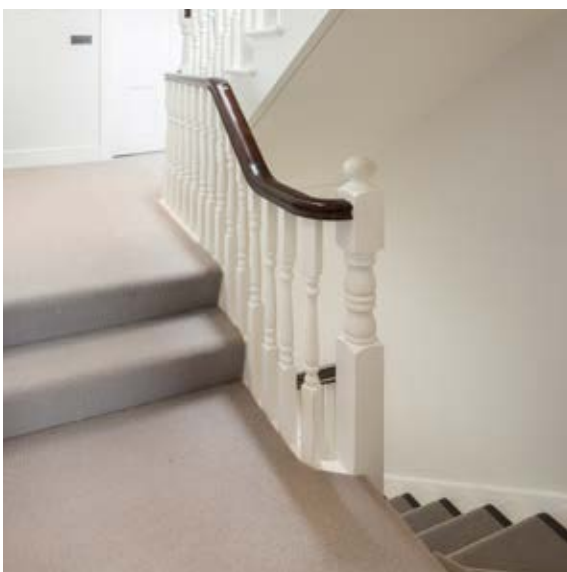




HONEYWELL  
ROAD  
LONDON



"I just wanted to say a HUGE thank you to you and everyone at Multi-Turn for getting my stairs made and delivered so quickly! They were fitted straight away and look absolutely amazing! It is total and utter luxury to have such wonderful stairs in the house...  
...I can't tell you how grateful I am for such fantastic service from Multi-Turn, I will certainly be recommending you to any of my friends"





THE  
RIDGEWAY  
GUILDFORD



"I always use Multi-Turn. The stairs will always be on site on the day they say"



CHURCH  
LANE  
EASTON

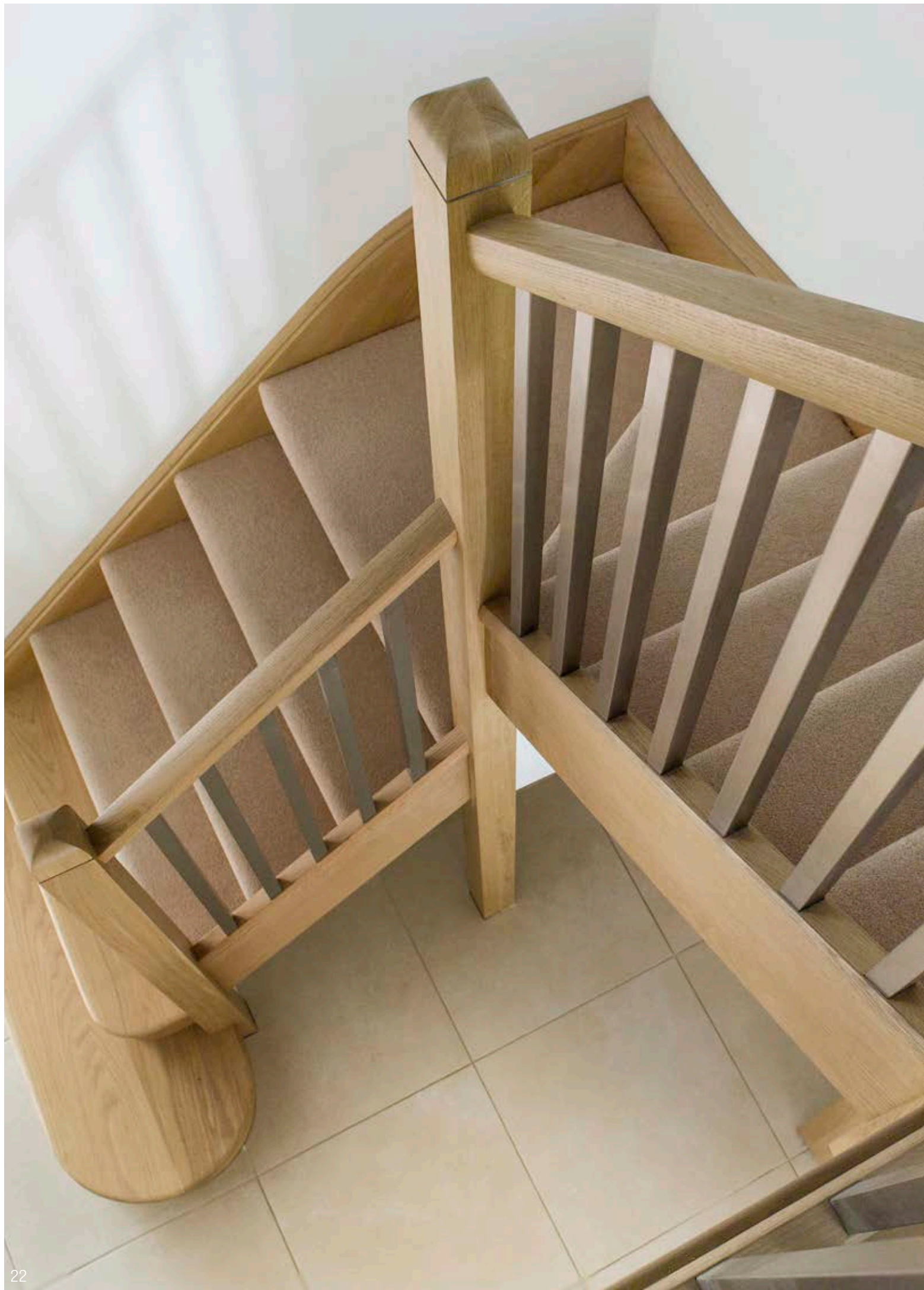




CHURCH  
HILL  
NETHER WALLOP









# MANOR

Using the timeless beauty of a natural product, the Manor range is set apart by including mainly hardwood components to construct the 'visual' aspects of the stairs. Whilst blending with the softer opulence of a carpeted stairway, the hardwood balustrade speaks volumes and enhances the environs of the entrance hall.

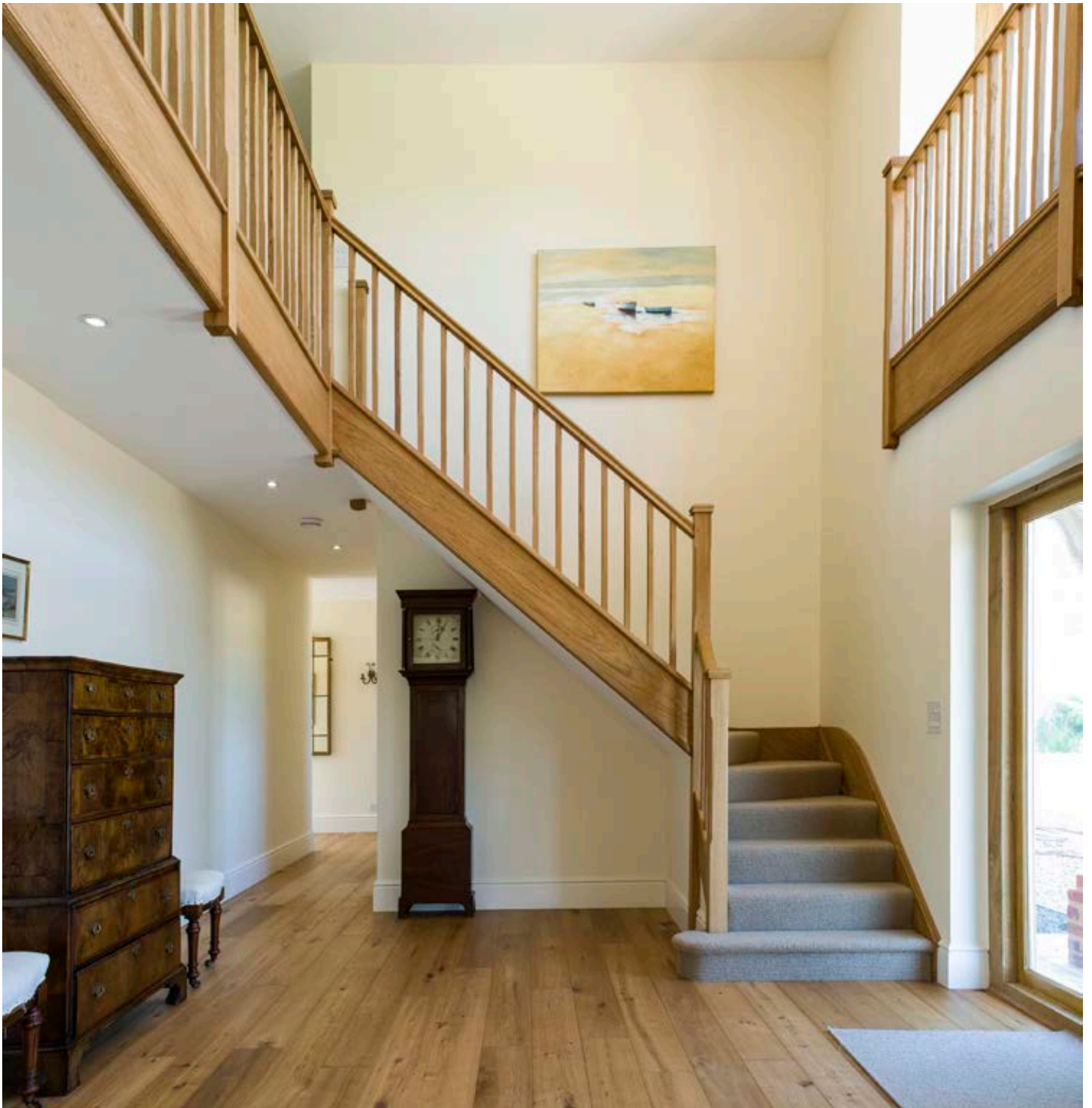


LOVEDON  
LANE  
KINGS WORTHY





“Very impressed with service provided and the staircase went in like a dream so thanks to all involved”







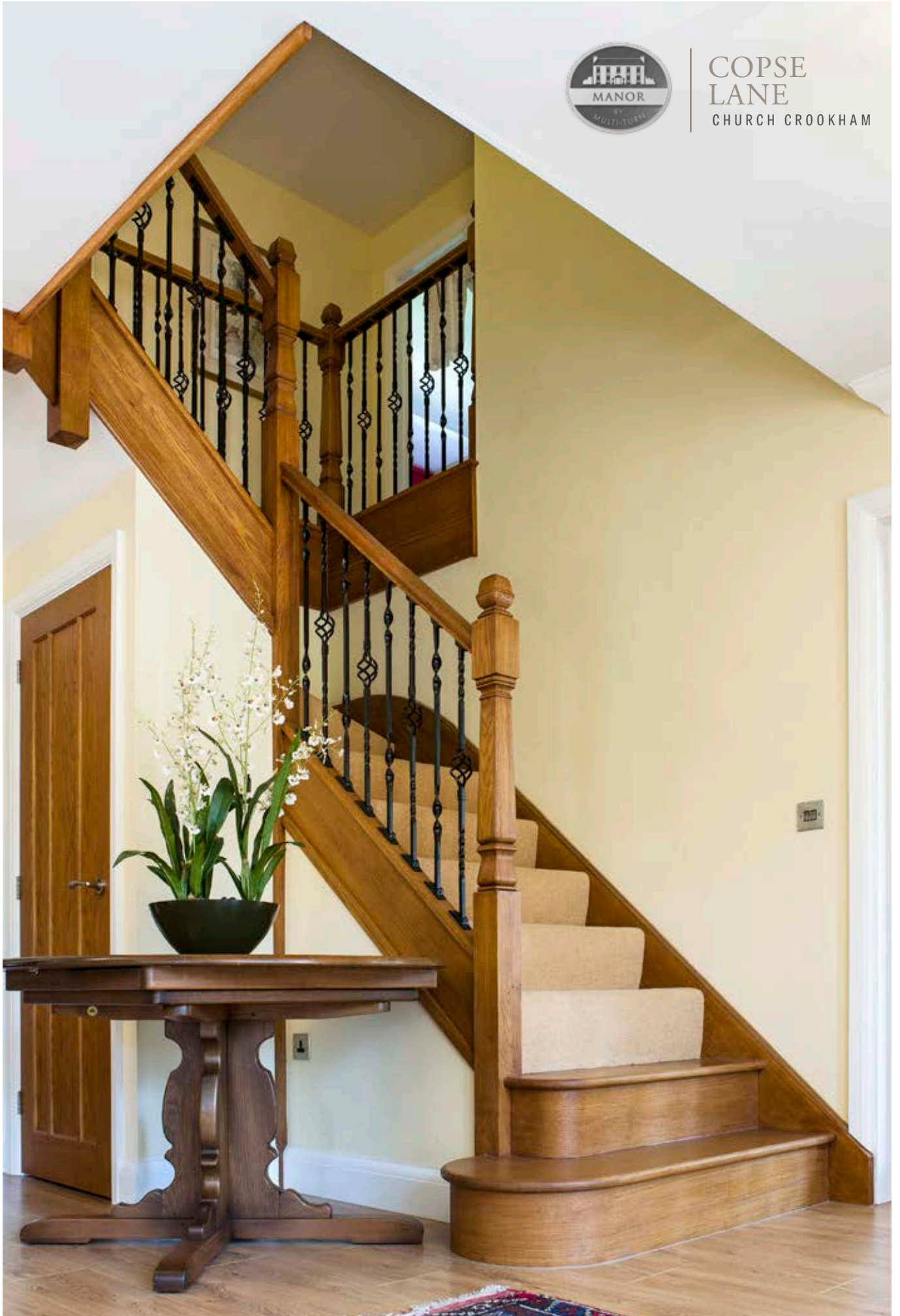
HOLLY  
LANE  
BANSTEAD







COPSE  
LANE  
CHURCH CROOKHAM







FURZE HILL  
ROAD  
HEADLEY DOWN









SWORDFISH  
CLOSE  
LEE-ON-SOLENT







BOURNE  
LANE  
TWYFORD







# CASTLE

Bringing out the beauty in our natural resources, the Castle range boasts pure luxury and magnificence by fully displaying the classic features and characteristics of a completely hardwood stair. Designed to impress, a stair from the Castle range will never fail to do just this. With a vast range of timbers, styles and balustrade options... every man's house can truly become his castle!





CHALKCROFT  
LANE  
PENTON MEWSEY











BROADGATE  
FARM  
AMPFIELD





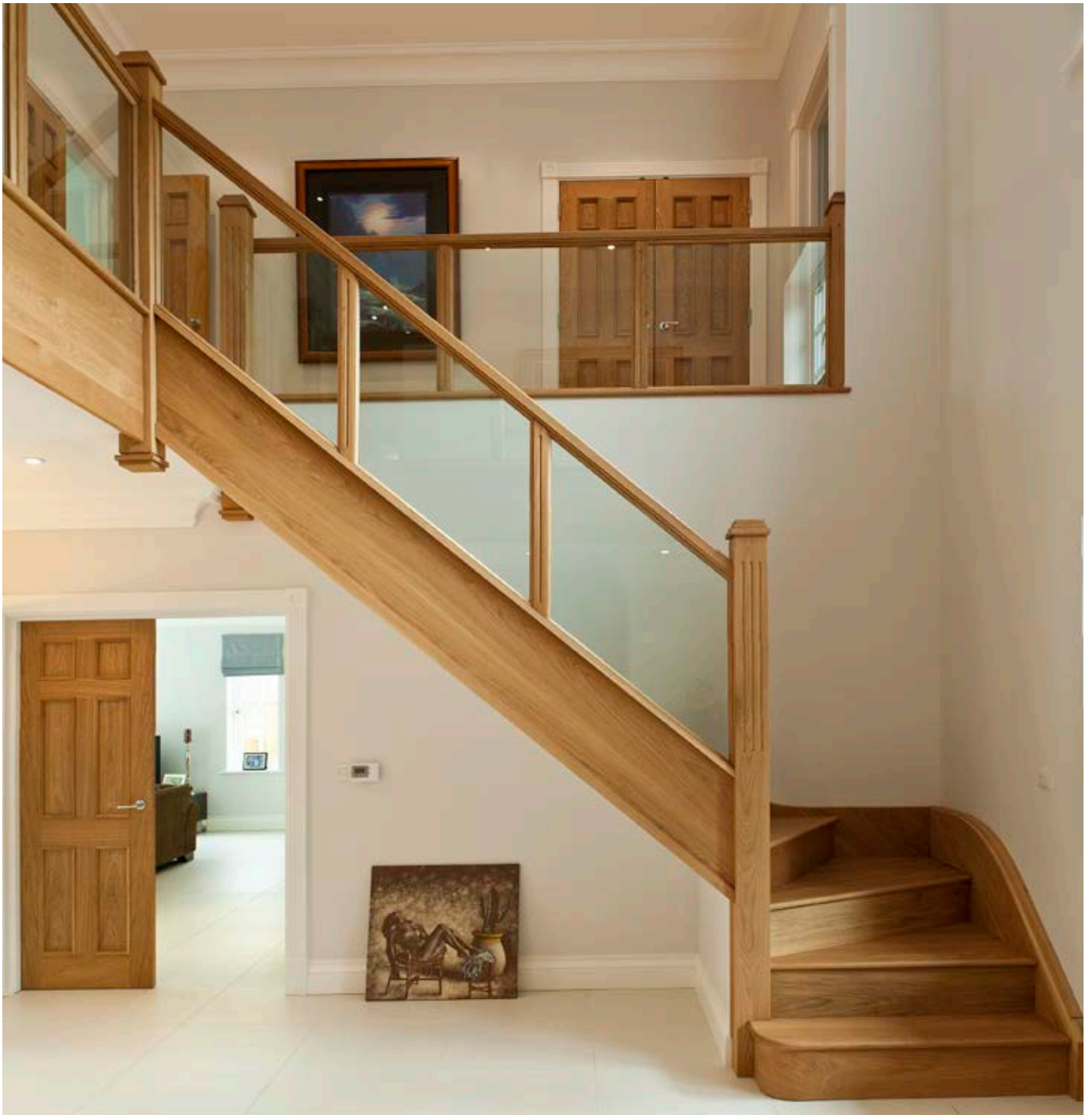


"Please pass on my thanks to anyone else at Multi-Turn who was involved in making my stairs; I am a very happy customer."



FAIR OAK  
LANE  
OXSHOT





QUEEN'S  
HILL RISE  
ASCOT





HOLLY  
GARDENS  
WEST END



ESHER  
CLOSE  
ESHER





HENFOLD  
LANE  
BEARE GREEN



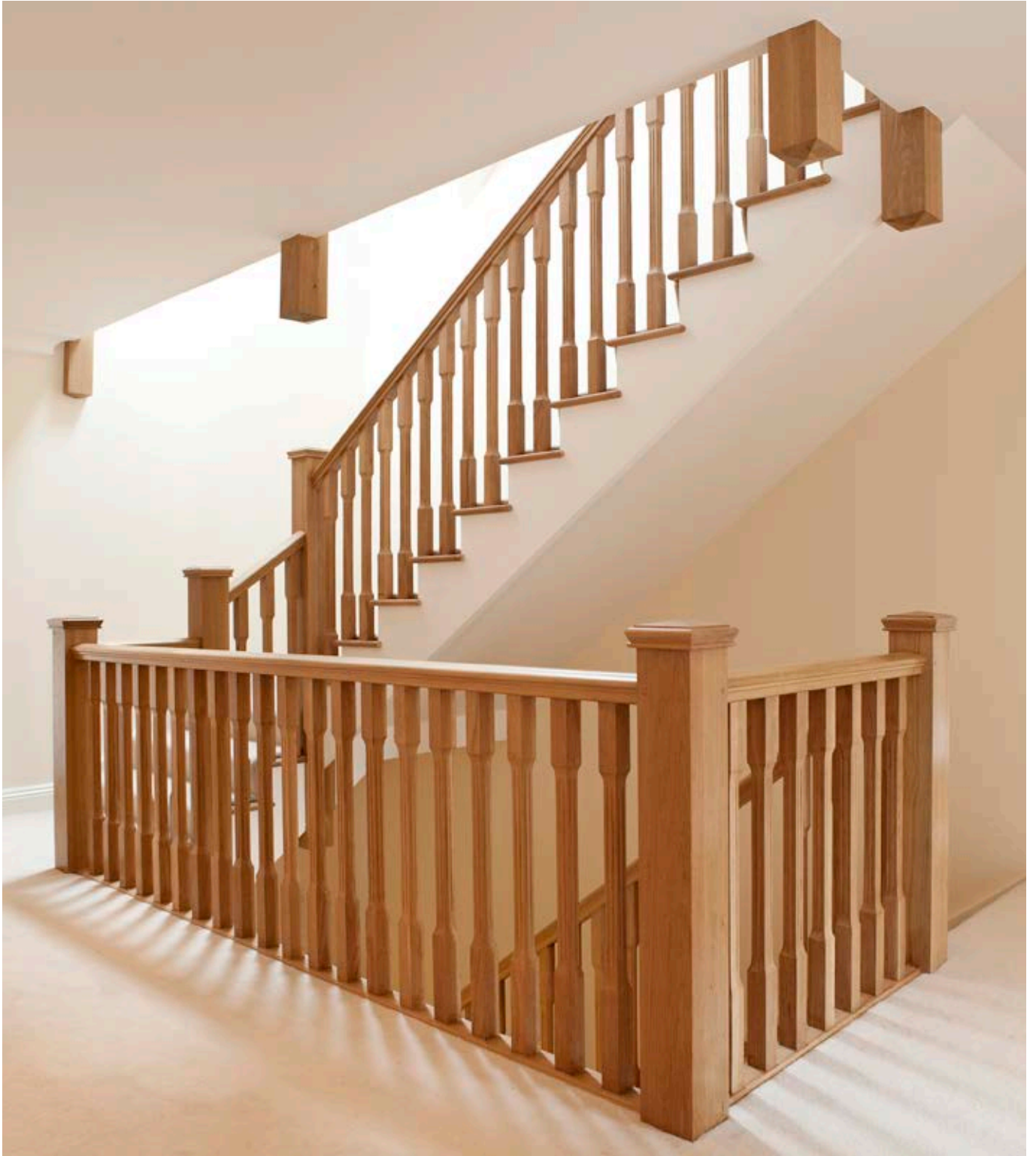


MACKIES  
HILL  
PEASLAKE

"As usual, Multi-Turn's customer service has been impeccable... swift professional and cheery"







"Your business stands out for the quality of the people  
one deals with... very helpful delivery chap"



SOUTHDOWN  
ROAD  
SHAWFORD









SUTTON  
WOOD FARM  
BIGHTON





PORTSMOUTH  
ROAD  
LEE-ON-SOLENT









COOMBE  
LANE WEST  
KENSINGTON







“Very pleased with the staircase and thanks for your help with the design”





HICKORY  
GARDENS  
WEST END





SCHOOL  
LANE  
PEASMARSH



BLUE BALL  
HILL  
WINCHESTER







MANOR  
ROAD  
PENN







LOVEDON  
FIELDS  
KINGS WORTHY







BOUNDSTONE  
ROAD  
ROWLEDGE







GROVE  
PASTURES  
LYMINGTON

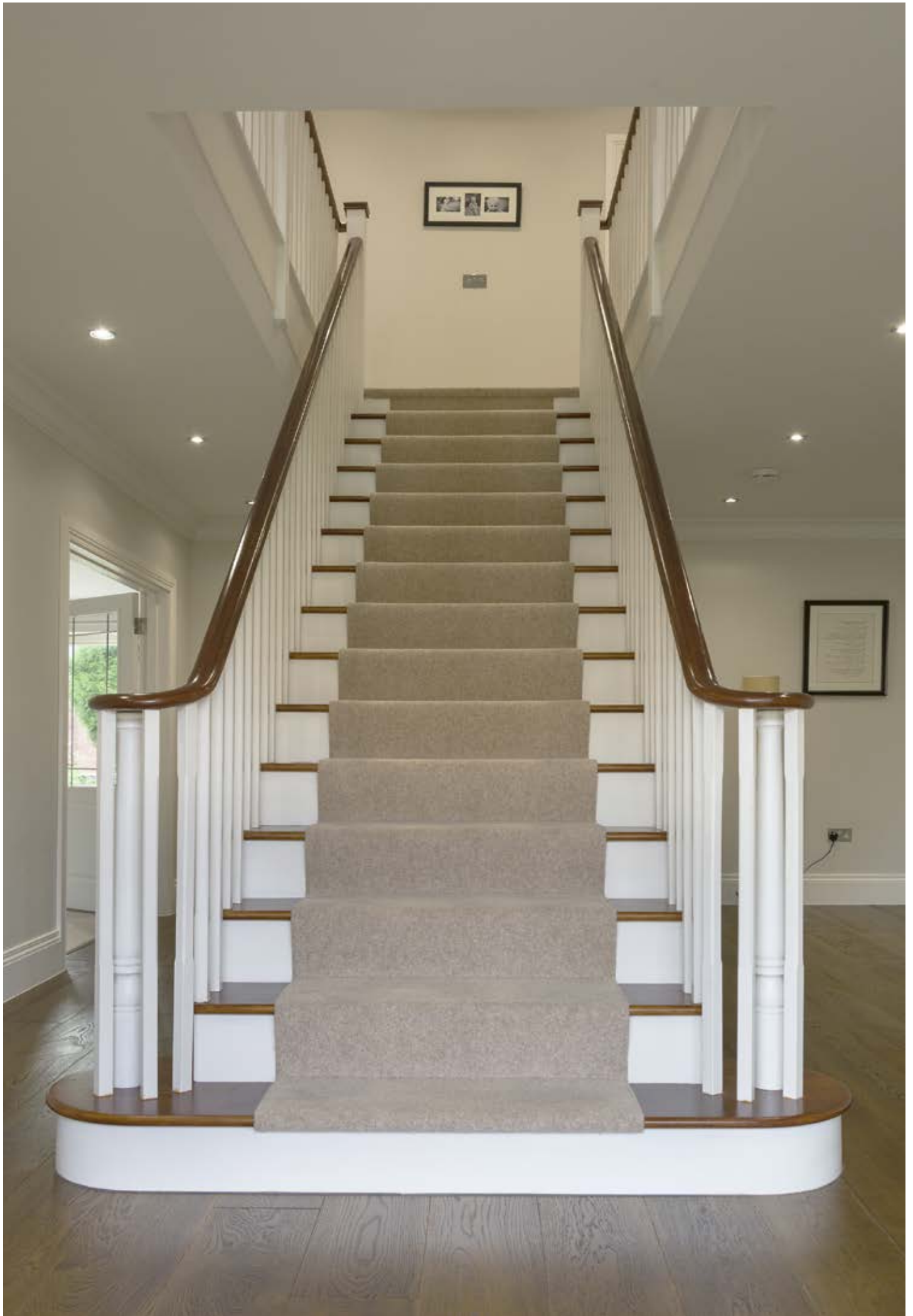




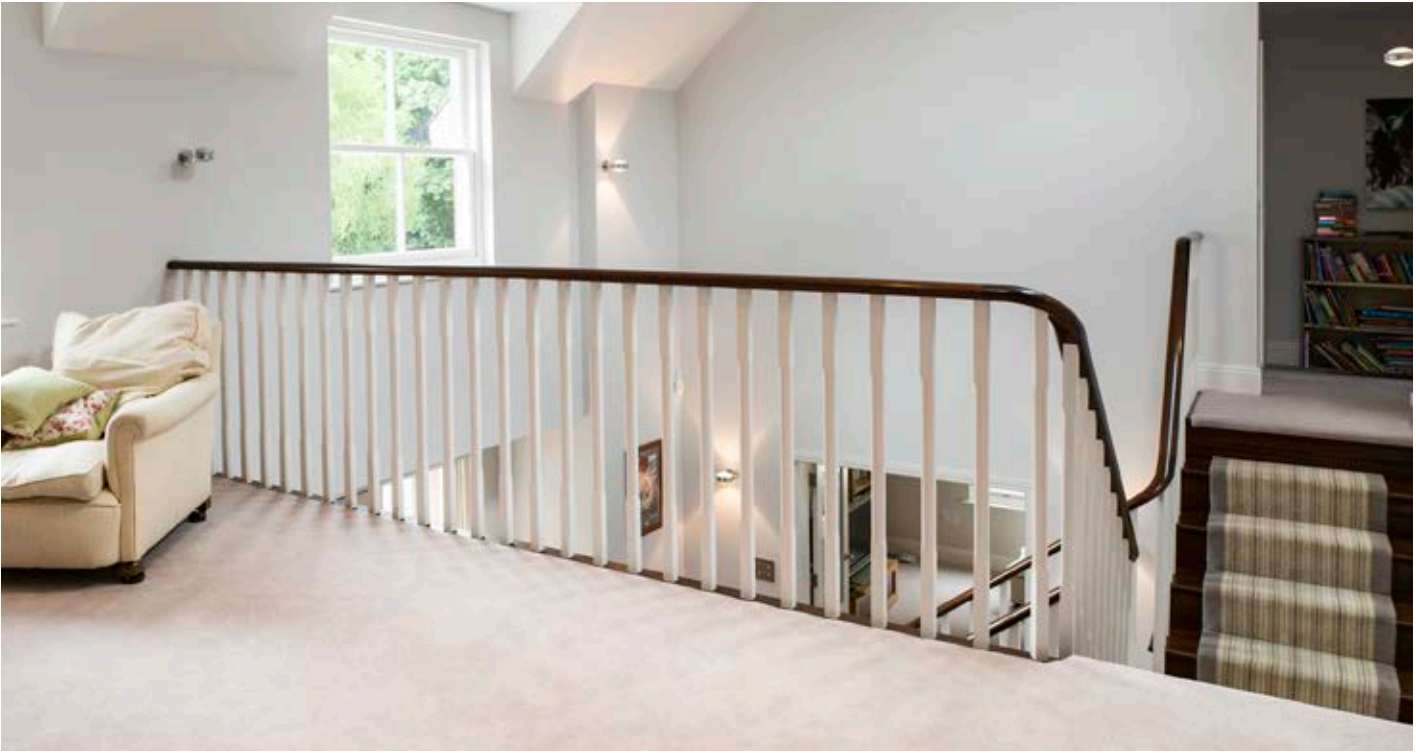
"Thank you for the quality and standard of your service, we're very pleased with the staircase and won't hesitate to recommend you"



HOOK  
ROAD  
AMPFIELD

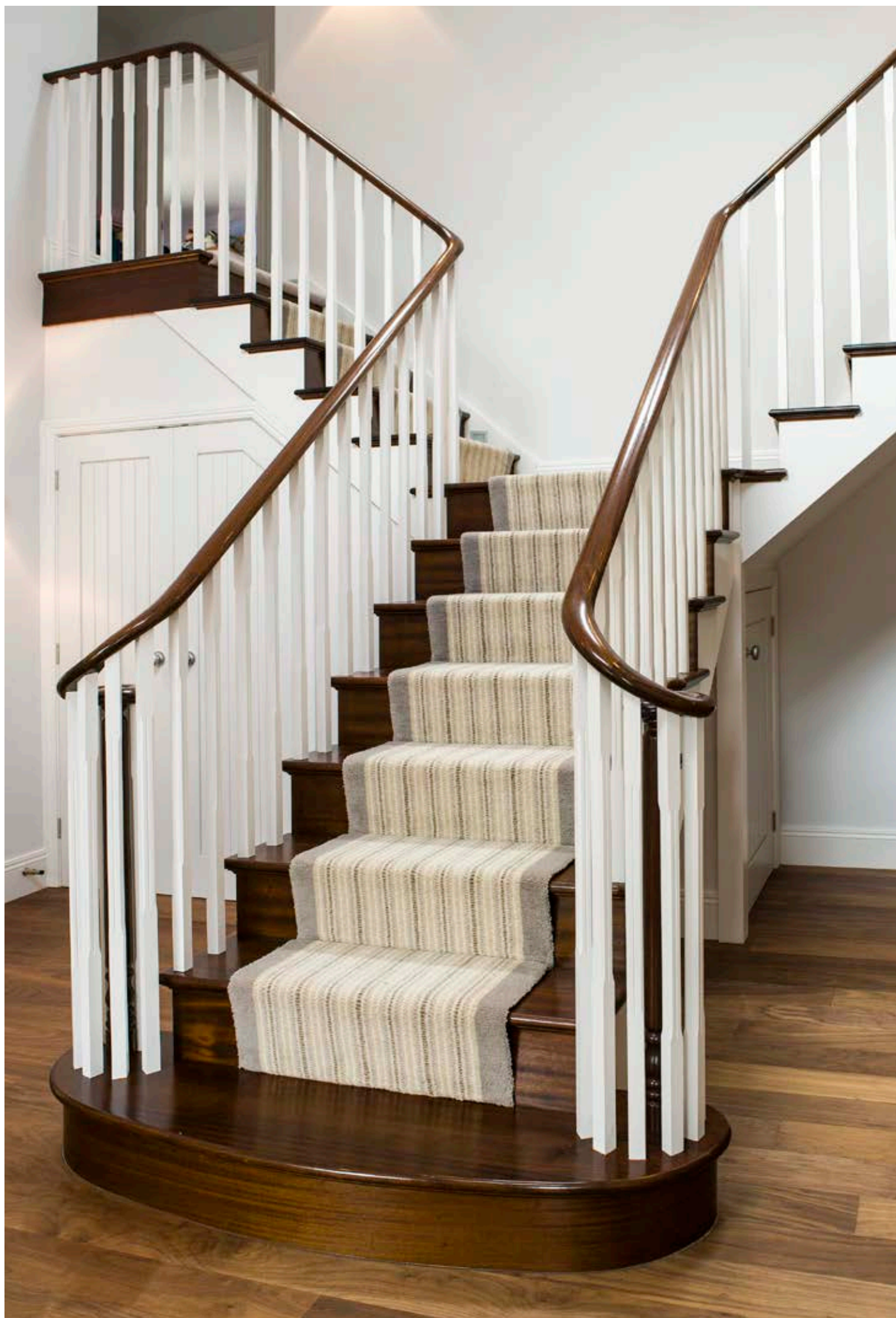






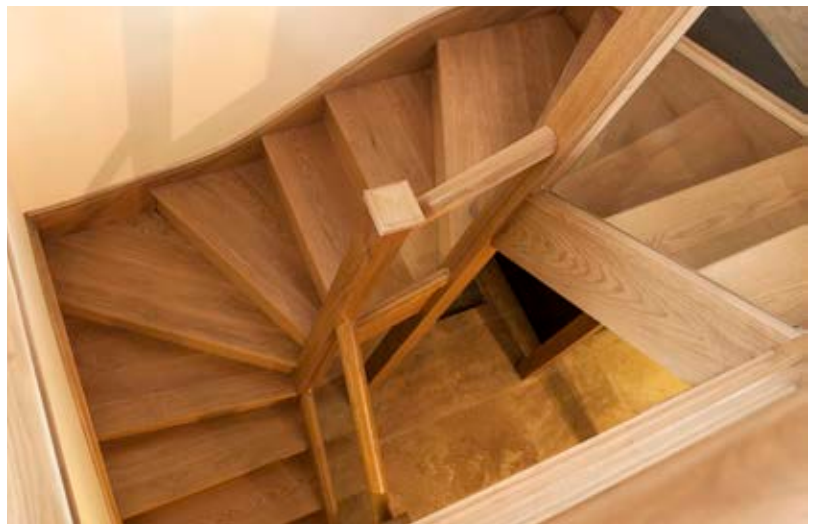
BROOKE  
AVENUE  
WARSASH











OLD PARK  
LANE  
MORTIMER



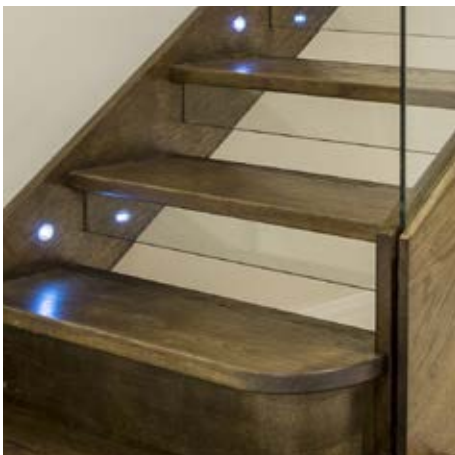




# DESIGN OPTIONS



# OPEN RISERS



Glass Downstand



Stainless Steel Rod



Timber Downstand

# CUT STRINGS



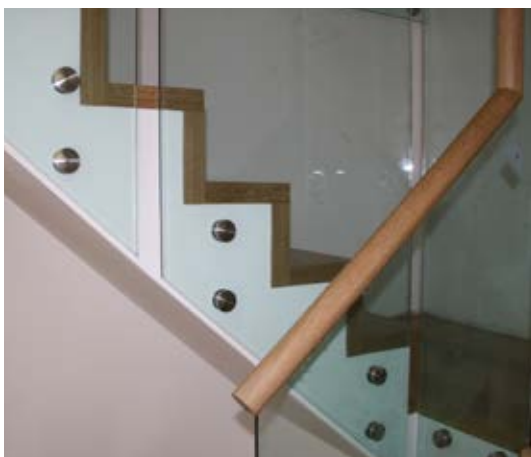
Brackets & Scotia



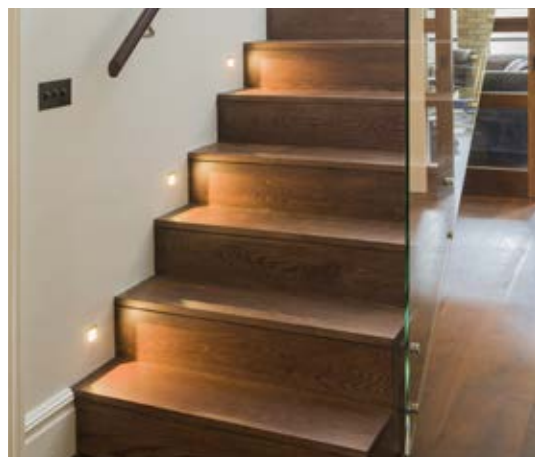
Plain



Scotia



Undercut



Cut String & Undercut



# BOTTOM STEPS



Bullnose & Large Curtail



Bullnosed Quarter Landing



Curtail



Swept Curtail



Bullnose



Bullnose



Double Curtail



Bullnose & Double Curtail

# CONTINUOUS HANDRAIL



Standard Volute



Standard Opening Cap



Wreathed 180 Turn



Special Opening Cap



Wreathed Continuous Handrail



Wreathed Volute'



# GLASS BALUSTRADE

A contemporary balustrade option, glass balustrade transforms any home and lightens up a dark hallway. Glass can link with any décor and bring out all the aspects of the home with a light airy feel.

## STRUCTURAL GLASS

Toughened Glass panels and  
Stainless Steel fixing bolts



## STRUCTURAL GLASS WITH COVERBOARDS

Toughened Glass panels  
with Coverboards to  
hide fixing bolts



### BEADED GLASS

Toughened Glass panels with Oak Beading System which is fitted into the grooves of handrail and baserail



### GLASS ON BRACKETS

Toughened Glass panels and Stainless Steel Clamps





# EXTERIOR STAIRS

WE KNOW STAIRS  
INSIDE AND OUT

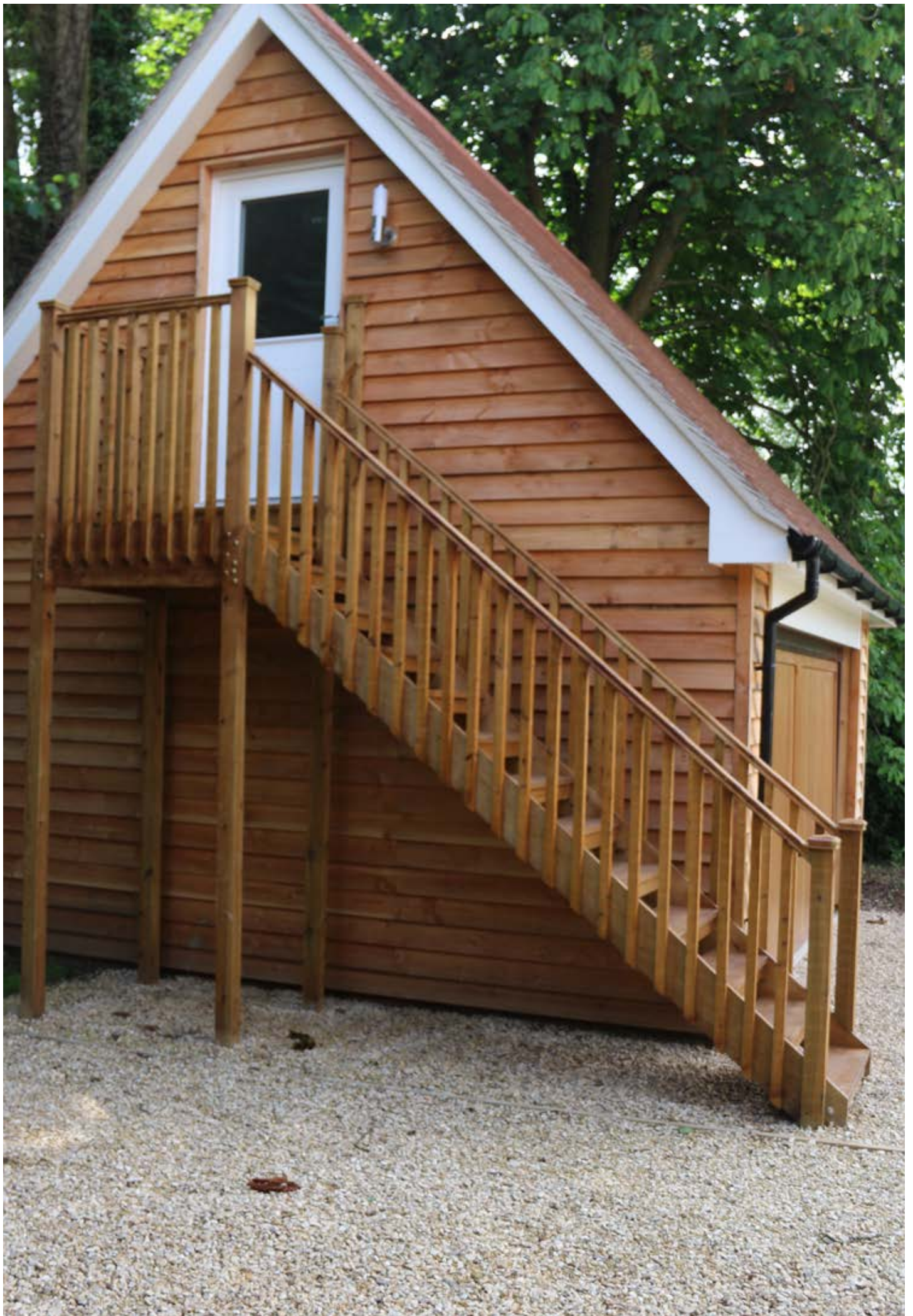
## Features of Multi-Turn external stairs:

- Open riser design with downstand timber riser
- Galvanised steel feet to newel posts to reduce risk of rotting
- Spindles fitted to side of face string to eliminate water trap in baserails
- Galvanised steel tread brackets to remove water trap of tread housings
- Softwood external stairs are supplied pre-tanalised
- Recommend using Iroko as it is naturally weather-resistant



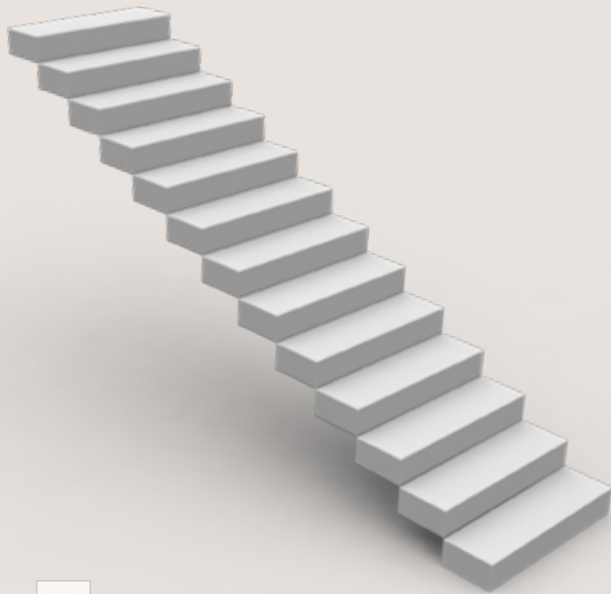
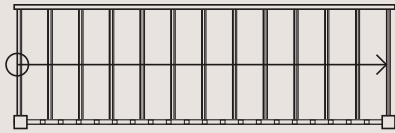
LYMINGTON  
BOTTOM ROAD  
MEDSTEAD



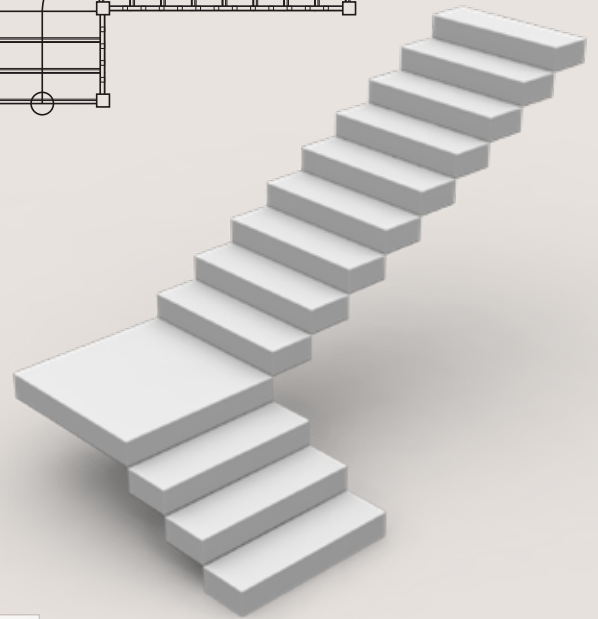
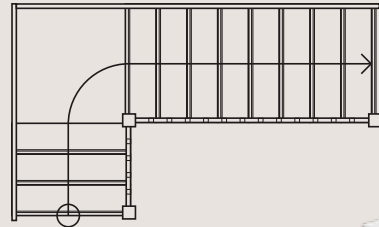




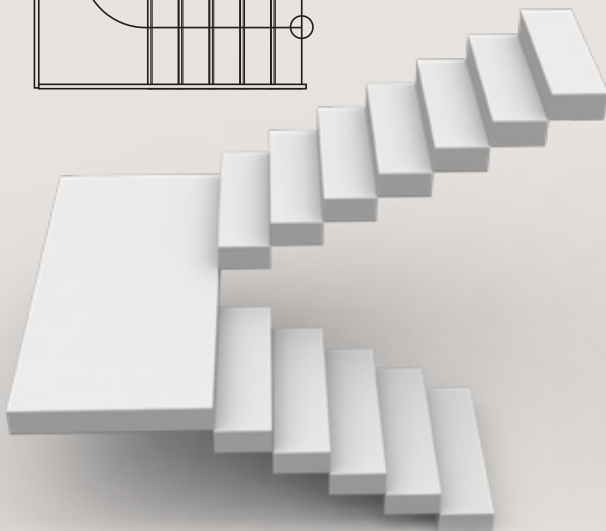
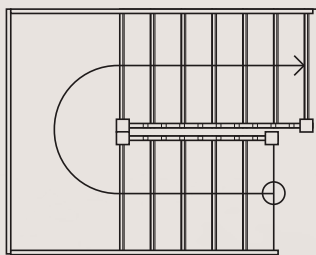
# STAIRCASE CONFIGURATIONS



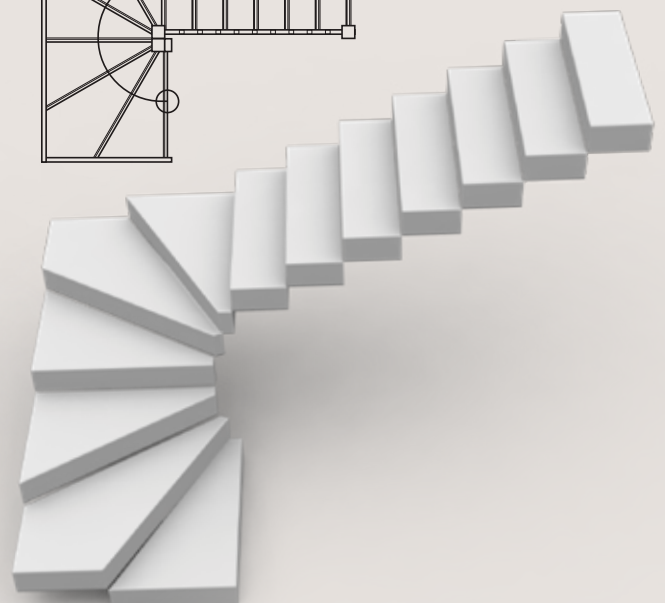
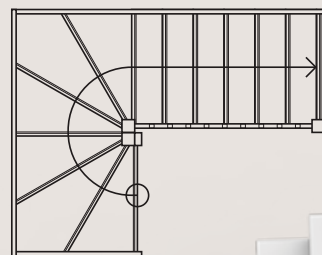
1



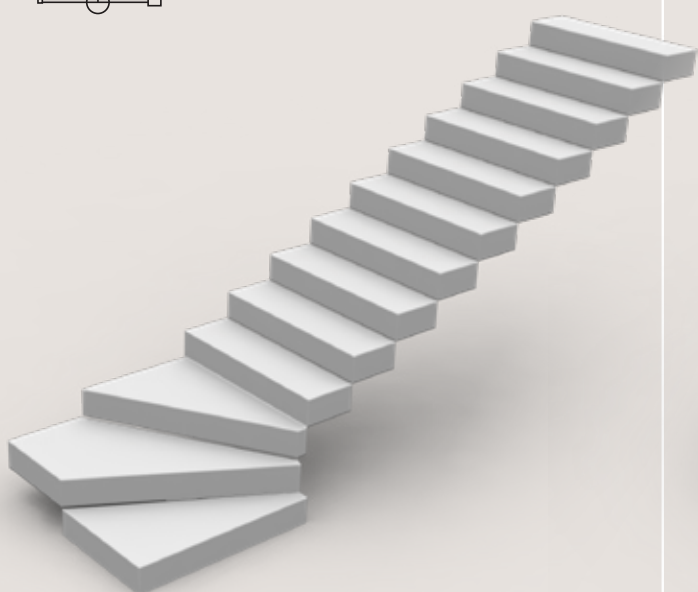
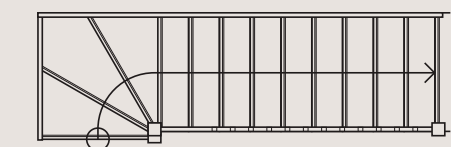
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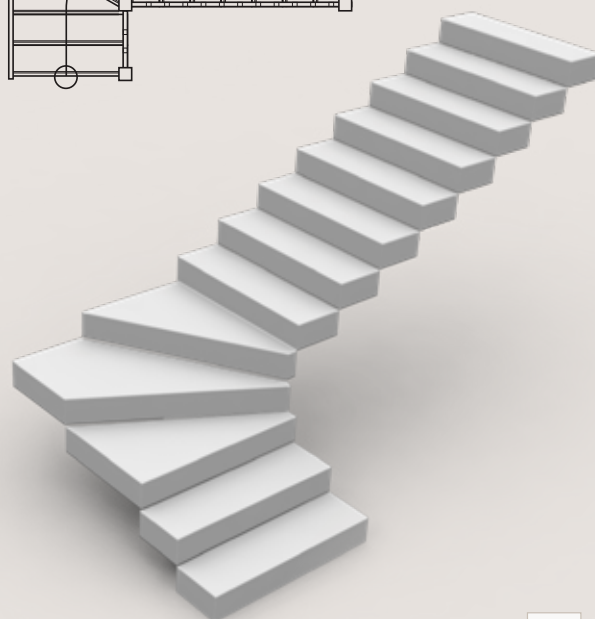
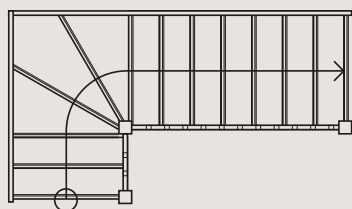
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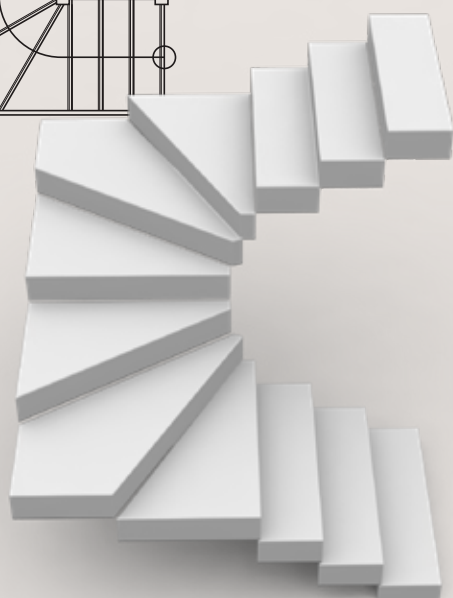
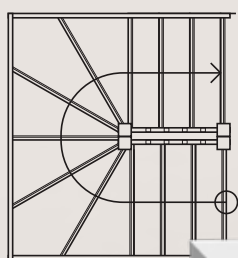
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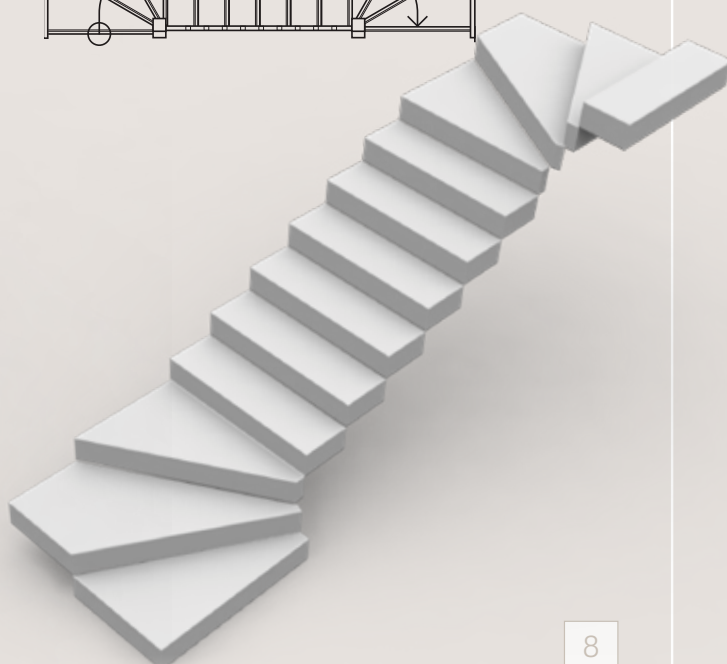
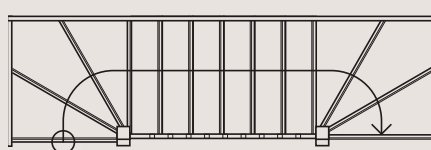
3



4



7



8



MADE IN BRITAIN

# MULTI-TURN

— TIMBER STAIRCASES —

## QUALITY ASSURANCE

Once our craftsmen have dry assembled your stairs and checked every joint, a certificate of completion is issued by a master joiner and your badge of authenticity is supplied as a mark of quality assurance.



# MULTI-TURN LTD

## TERMS AND CONDITIONS OF SALE

### Prices

Unless fixed prices have been expressly agreed, prices are subject to revision without prior notice. Except where expressly stated all prices quoted are exclusive of VAT and main contractor's discount. Unless noted otherwise, the price includes one site visit prior to manufacture and one plan drawing of the stairs prior to approval. Any additional site visits, plans, sections or detail drawings may be chargeable.

### Quotes

All quotes given will remain valid for a period of 30 days. Thereafter, our offer is subject to confirmation, and we reserve the right to amend or withdraw our quotation.

### Payment terms

Unless credit terms have been agreed, a 25% deposit is required as confirmation of order prior to survey. Final payment is required prior to delivery or collection. We regret that we cannot accept cheque payments from non-account customers unless the funds are cleared prior to delivery/ collection. Where credit terms have been agreed, payment is due by the last day of the month following delivery. 5% interest per month is charged on overdue accounts.

### Delivery, Shortages, Damage & Defects

Delivery dates are estimates and given in good faith. Unless expressly agreed delivery is at our premises. A charge may be made for storage of any goods which cannot be accepted on the agreed delivery date. A charge may also be made for any expenses incurred for special delivery dates/time which are subsequently altered. Any claim for shortages or damage must be noted and reported in writing within two days of delivery

### Liability

1 This clause sets out our entire financial liability (including any liability for the acts or omissions of our employees, agents and

subcontractors) to the customer in respect of:

- (a) any breach of the contract however arising;
  - (b) any use made or resale of the goods by the customer; and
  - (c) any representation, statement or tortious act or omission (including negligence) arising under or in connection with the contract.
- 2 Nothing in the contract shall limit or exclude our liability for:
- (a) death or personal injury resulting from negligence; or
  - (b) fraud or fraudulent misrepresentation; or
  - (c) breach of the terms implied by section 12 of the Sale of Goods Act 1979;

3 Without prejudice to the preceding paragraph 2 we shall not under any circumstances whatever be liable to the customer, whether in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, for any:

- (a) loss of profit; or
- (b) loss of goodwill; or
- (c) loss of business; or
- (d) loss of business opportunity; or
- (e) special, indirect or consequential damage suffered by the customer that arises under or in connection with the contract.

4 Without prejudice to paragraph 2 our total liability arising under or in connection with the contract, whether arising in contract, tort (including negligence) or restitution, or for breach of statutory duty or misrepresentation, or otherwise, shall in all circumstances be limited to the price of the goods supplied under the contract.

5 Except where expressly stated to the contrary, the customer will be deemed to have satisfied itself that the goods being purchased are suitable for the intended purpose and for use in the proposed location. Without prejudice to paragraph 2 we are not liable for any losses resulting from unsuitability of goods chosen by the customer. We must be expressly notified if items are

intended for external use.

6 We accept no responsibility for:

- (a) the cost of contractors engaged in fitting the goods or moving or adjusting the same
- (b) damage to joinery caused by it being installed in buildings which have not adequately dried out
- (c) damage to joinery caused by it being subjected to excessive conditions of heat and humidity either in its installed location or in storage by the customer prior to installation – all external items must be fully coated and sealed within 24 hours of installation.

### Retention of title

Risk in the goods will pass to the customer on delivery to the customer or the customer's carrier or nominee.

Title in the goods will not pass until they have been paid for.

Goods shall be stored separately and identifiably until paid for.

The Supplier shall be entitled to recover possession of its goods (and enter onto the site or the premises of the customer for that purpose) if they are not paid for by the due date.

### Returns

Any stock items accepted for refund will be subject to a 15% restocking charge.

### Acknowledgement of order and amendments

Acknowledgements of order must be checked and any amendments advised in writing within 24 hours. Any amendments or cancellation of order for whatever reason after return of order confirmation or payment of deposit must be in writing, this will be attended to if not too late in the progress of manufacture. Additional costs may be applied depending on the amendments and the current progress of the order at that time – including wasted cost of any special materials for that order and any deposits paid will be non-refundable.

### Manufacturing Tolerances

All glass is measured after stairs and landing handrail have been installed and to the

layout and positions as on site at time of measuring. All glass is supplied in accordance with the manufacturers' tolerances typically +/- 1%) which may result in slight differences between the opening and the finished glass sizes. We cannot be held responsible for any damage to glass (scratches or breakage) once delivery of the glass has been accepted and signed for. Fabrications are also subject to +/- 1% variance from quoted dimensions.

### Force Majeure

We will not be liable for any failure to supply any part or all of the order if our failure is caused by circumstances beyond our control.

### Building regulations

Unless noted otherwise, our stairs will comply with current British building regulations for single dwelling domestic situations. The client is responsible to ensure that what we are supplying, including any work to the stairs by others after delivery, will satisfy any required fire regulations. The client is responsible for obtaining all necessary licence permits or authorities etc. required in connection with the execution of the work and for all charges arising there from.

### Extras

Unless specified otherwise, landing boards, bearers & brackets are not included.

### Stair fixing instructions

A copy of BS585 Part 1 1989 'Site fixing of stairs' is available upon request.

### Applicable law

The contract between us shall be governed by and construed in accordance with the laws of England. Unless otherwise agreed in writing, these conditions shall apply to all contracts irrespective of the customer's terms and conditions.

E & O.E



**Multi-Turn Ltd is a family run business that has been producing timber components since 1989.**

Situated in the heart of Hampshire, we pride ourselves on excellent customer service and product quality.

Both you and your customer are welcome to visit our showroom, or for a more immediate service call our dedicated team who will be pleased to help with your enquiry.

MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —

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