

MADE IN BRITAIN

MULTI-TURN

— TIMBER STAIRCASES —

ON TIME IN FULL

ANOTHER MILESTONE IN OUR COMMITMENT TO MAKING EVERY STEP OF YOUR JOURNEY EASIER

In our passion for manufacturing outstanding 'made to measure' stairs we continue to look for innovative ways to support our customers and to build on our reputation for unrivalled service. By delivering your stairs on time and in full, this will help you to:

- Keep your building project on schedule
- Have confidence in a reliable supply partner
- Reduce costs with less 'downtime'
- Enjoy peace of mind when it comes to your stairs

WE HAVE SUCH CONFIDENCE IN OUR TEAM'S ABILITY TO ACHIEVE - IF YOUR STAIRS ARE NOT DELIVERED IN FULL AND ON TIME, WE WILL REFUND YOU £100!



TO BENEFIT FROM OUR COMMITMENT TO YOU:

- Approved order confirmations must be returned within 48 hrs
- Order confirmations must be returned at least 7 days prior to delivery
- Delivery date is as shown on the order confirmation, or any subsequent date agreed by both parties in writing
- This promise does not include glass balustrade (which is supplied after the stairs have been installed and a second site survey has been completed). It does not include stairs with continuous handrail fittings or metal spindles due to the longer manufacturing lead times often required for these bespoke products.

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